

#### Navigating the World of Performance



#### Power your planet.





#### Where Do I Start When Managing Performance?

#### Collect System-wide Performance Data

Collection Services PM for Power Systems

#### Automated Monitoring – Your First Line of Defense

System i Navigator System Monitors Guidelines for Setting Monitor Threshold Triggers IBM System Director Monitors

#### Monitor Historical Performance Trends

System i Navigator Graph History PM for Power Systems IBM Systems Director



IBM

#### Where Do I Start When Analyzing Performance?

Basic Performance Analysis Performance Tools System i Navigator Plug-in Performance Data Investigator WebSphere Performance Monitor / Advisor

#### **Advanced Performance Analysis**

Job Watcher

**Disk Watcher** 

Performance Trace Data Visualizer

iDoctor suite





### Step 1:

### **Collect System-wide Performance Data**

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### Collect System-wide Performance Data

#### Collect Performance Data 24/7

If something goes wrong, you have data that will help **analyze** the problem, **fix** it, and **prevent** it from happening in the future

If you can't solve the problem, you have information that makes it easier for IBM Support to **solve the problem faster** 

To provide a **reliable baseline** so you can **understand the impact** that a software, network, or environmental **change** had on the performance of your system

To provide historical information that enables you to **plan for future growth** based on real trends, not guesses.

Run Collection Services 24/7 with the *Standard plus protocol* profile to ensure you have the information you need to: Solve problems faster and prevent them from happening in the future Understand the performance impact of changes to your system Plan for future growth

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#### What is Collection Services?

IBM i function that collects system and job level performance data Collects data from many system resources including:

Jobs

**Disk Units** 

IOPs

Buses

Pools

Communication lines



Produces database files used by Performance Tools for i, PM for Power Systems, Performance Data Investigator and others

Provides the data source for System i Navigator System Monitors



#### **Collection Services Data Categories**

System Bus SNADS Transaction Memory Pool and Pool Tuning Hardware Configuration Subsystem System CPU System level data Jobs – MI tasks and threads Jobs – Operating System Disk Storage IOP Local Response Time Communication (Base, Station, SAP) APPN ARM **SNA** System Internal Data \*New in 7.1 Each category can be turned on/off and interval times can be set

TCP/IP Base TCP/IP Interface Integrated xSeries Server (IxS) Extended Adaptive Cache User-defined Transactions Domino HTTP Server (Powered by Apache) Data Port Services I PAR WAS JVM \*New in 6.1 Removable Storage \*New in 7.1 External Storage \*New in 7.1

individuallyr planet. 8

Collection profile

Select predefined collection profile

1 Go Rows 10 Total: 30 Selected: 0

Standard plus protocol Customize collection profile Available categories Seleci Category

> System bus Memory pool Memory pool tuning Hardware configuration Subsysten System CPU System-level data Jobs (MI tasks and thread Jobs (operating system) SNADS Page 1 of 3 b

General Data to Collect

Data Retention

### Starting Collection Services with System i Navigator

🖉 System i Navigator 📃 🗆 🔀								
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Environment: COMMON		Collection	Ser	vices				
<ul> <li>Management Central</li> <li>COMMON</li> <li>Is</li> <li>Basic Operation</li> <li>Work Manage</li> <li>Work Manage</li> <li>Work Manage</li> <li>Configuration</li> <li>System Value</li> <li>History Logical F</li> <li>Hardware</li> <li>Software</li> <li>Fixes Investigated S</li> <li>Security</li> <li>Users and G</li> </ul>	(I. 1: ons ement and Ser alues og agement entory Explore Open Create Sh Customize Start Perfi	Collection Name Q081000003 Collection Name Q08000003 Collection Q079000003 Collection Q078154706 Collection Q076010002 Collection Ortcut ethis View Commance Collection	St C C C C C C C C C C C C C C C C C C C	atus ollecting yded yded yded yded yded yded yded y	Started 3/22/2010 12:00:04 AM 3/21/2010 12:00:04 AM 3/20/2010 12:00:03 AM 3/19/2010 3:47:06 PM 3/19/2010 12:00:04 AM 3/18/2010 12:00:04 AM 3/16/2010 1:00:03 AM 3/16/2010 1:00:04 AM 3/11/2010 1:00:50 AM 1/14/2010 1:30:02 AM 1/13/2010 5:49:04 PM 1/6/2010 4:25:47 PM 1/6/2010 4:25:47 PM 1/6/2010 4:25:47 PM 1/19/2009 3:53:38 AM 11/19/2009 3:53:38 AM	Ended 3/22/2010 12:00:03 3/21/2010 12:00:03 3/20/2010 12:00:03 3/19/2010 3:45:40 P 3/19/2010 12:00:03 3/17/2010 1:00:02 A 3/16/2010 1:45:47 P 3/11/2010 1:45:47 P 3/11/2010 1:45:47 P 1/14/2010 1:30:02 A 1/6/2010 4:51:03 PN 1/6/2010 4:51:03 PN 1/19/2009 6:32:19 11/19/2009 6:32:19	AM AM AM AM AM AM M M M M M M AM A AM	
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Starts Collection Services.	Graph Hist	tory						

Starting Collection Services will start a job named QYPSPFRCOL in QSYSWRK.

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#### **Selecting General Collection Properties**

	Collection Services Properties	? ×
	General Data to Collect	
	Status:	Started
	Location to store collections: Cycling Cycle everyday at Cycle every Default collection interval for detailed data C 15 y seconds	/Qsys.lib/Qpfrdata.lib
	Collection retention period	
Recommend keeping at least 7 days of detailed data in	PM Agent status:	Started
case	Detailed data: Graph data:	Graph history data:
a problem occurs.	C 1 + hours 1 + days	C 1 🔆 months
Check this box if you plan		I years
to use Performance Tools	C Permanent	
	Create database files during collection	
Check bottom 2 boxes if you	Create graph history data when collection is cycled	i .
pian to use Graph history		OK Cancel Help



### Selecting Data Categories

	Collection Services Properties - ?
"Standard plus protocol" is recommended. Use the Custom profile if you want to change the default	General Data to Collect Collection profile to use  Collection protocol  Custom
Then select the category you want to change.	Available categories:       Category         Extended Adaptive Cache Simul       Add>         PEX Data - Processor Efficiency       Add>         Remove <
Then adjust the time.	Frequency to collect 'System Bus'

#### Creating database files with System i Navigator

O System i Navigator						
File Edit View Help						
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Environment: COMMON	Colle	ction Services				
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System Values	لَّٰ Q0751		-	8 PM	3/16/2010 2:51:58 PM	3/21/2010 2:51:58
	ເຫັQ0750( (	Graph History		07 AM	3/16/2010 2:29:12 PM	3/21/2010 2:29:12
Time Management	Con Q0741	Performance Tools	• Î	1 PM	3/16/2010 12:00:07 AM	3/21/2010 12:00:0
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E A Fixes Inventory	(ta) Q07301	PEIEVE+11		3 AM	3/15/2010 1:00:05 AM	3/20/2010 1:00:05
Collection Services	ල් Q0730( 📕	Properties		IN AM	3/14/2010 3:00:22 AM	3/19/2010 3:00:22
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Integrated Server Administration	La Q07000004	9 Cyded	3/11/2010 1:00:5	MA O	3/11/2010 12:46:07 PM	3/12/2010 12:46:0
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Users and Groups	Long Bug 1	Cycled	2/17/2010 9:22:3	MA 0	2/17/2010 9:32:19 AM	None
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H Backup	🕼 Q32309533	B Cycled	11/19/2009 3:53:	38 AM	11/19/2009 6:32:19 AM	None
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	<	(11)			1	>
A My Tacke	lection Services	tacke				
Add a connection	Start collecting	data for Collection	Services	<u>ا</u>	Performance Tools Tasks	
	Stop collecting	data for Collection	Services	× 2	Help for related tasks	
	View Collection	Services status				1
Creates database files for the selected collections.						

You can also create database files with CRTPFRDTA command.

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### Creating database files with System i Navigator (cont.)

All categories in collection are selected by default.	Create Database Files from 'Q113000007' - Rc	28
Select the categories with a mouse click if you want to	Path: //Qsys.lib/Qmpgdata.lib	Browse
create a subset of the files.	Category Domino IBM HTTP Server (powered by Apache) System Rus	
Files will be created for the duration of the entire collection. Adjust the time if you want files created for a shorter duration.	System bus       Storage Pool       Storage Pool Tuning       Hardware Configuration       Range of data       From:     4/23/2007       To:     4/23/2007	×
Default configured	Sampling interval	
collection interval is selected.	30     ✓     seconds       •     5     ✓	
Increase this value if you want files created at a less frequent rate.	OK Cancel	Help

\*



# IBM Systems Director Navigator for i Collection Services Configuration

isks			
asks	1		
Performance			
Collections		IDN 0	
<ul> <li>Collectors</li> </ul>		IBM Systems Director Navigator for 15/OS	welcome
Disk Watcher		Performance System i Na 3	
Job Watcher			
Page 1 of 1 Tota Cancel	Active Collection Services Collections Collection Services Status Configure Collection Services Cycle Collection Services Start Collection Services Stop Collection Services	General Data to Collect Data Retention	Library: QPFRDATA Default collection interval:



#### **Commands for Performance Data Collections**

STRPFRCOL - Start Performance Collection ENDPFRCOL - End Performance Collection CFGPFRCOL - Configure Performance Collection CHKPFRCOL - Check Performance Collection CVTPFRCOL – Convert Performance Collection

Added in 6.1: DLTPFRCOL – Delete Performance Collection SAVPFRCOL – Save Performance Collection RSTPFRCOL – Restore Performance Collection





#### PM for Power Systems

If you don't want to manage the collection of performance data yourself, there is another option – PM for Power Systems

By default PM will be active and collect performance data PM starts Collection Services on Version 5 releases Beginning with 6.1, Collection Services is started by default without PM starting it

PM data can be sent to the IBM Workload Estimator

Activating PM does not mean that you have to transmit performance data to IBM

The data remains on your system unless you explicitly request that it be sent to IBM

However, there are many good reasons to transmit to IBM even if you don't purchase additional PM services

Easy to understand reports that help you manage performance

Trending information to help you plan for future upgrades

#### Starting Performance Management

O System i Navigator					
File Edit View Help           Image: Second state         Image	i 🎯 📆 O			30	minutes old
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Users and Group	Start Performance Collec Stop Performance Collec Status Cycle Collection Now	ction :tion g data t data	11/19/2009 3:53:38 AM	11/19/2009 6:32:19 AM Performance Tools Tasks Help for related tasks	× 1 <
Starts PM Agent.	Graph History	Sto	ip		2

Can be started with System i Navigator or the CFGPM400 CL Command Transmission of data to IBM requires a Service Agent connection

#### Complete instructions located at:

http://publib.boulder.ibm.com/infocenter/systems/scope/i5os/topic/rzahx/rzahxplangrow1pm1.htm?tocNode=int\_220143

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#### Configuring Performance Management IBM Systems Director Navigator for i

IBM i Navigator Tasks		
Close	Active Collection Services Collections Collection Services Collections Collection Services Status Configure Collection Services Cycle Collection Services Start Col	×2 = C
	Stop Coll         General       Library:       QPFRDATA         Data to Collect       Default collection interval: 	
<sup>18</sup> Power your planet.		OK Cancel



### Step 2:

## Monitoring

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### Automated Monitoring with System Monitors

System Monitors gather and present real-time performance data that helps monitor the health of your system and identify potential performance problems before they become serious issues

System Monitors provide multiple levels of performance information Level 1 – System wide performance metrics such as CPU Utilization, Disk Utilization, etc. Level 2 – A list of items that are contributing most to the Level 1 metric For CPU Utilization, it's a list of jobs that are consuming the most CPU For Disk Utilization, it's a list of disk arms that are the busiest Level 3 – A list of performance metrics and properties for the Level 2 items

Thresholds can be defined which will trigger an action when a system wide performance metric exceeds the defined "comfort level" For example, when CPU Utilization exceeds 80%, send a message to notify the operator

As its name suggests, System Monitors provide powerful capabilities to monitor what is happening on your system, BUT finding out what caused the problem often requires other performance analysis tools

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#### What Can You Monitor?

#### Over 2 dozen system performance metrics can be monitored

**CPU Utilization (Average)** Communications IOP Utilization (Average) CPU Utilization (Interactive Jobs) Communications IOP Utilization (Maximum) **CPU Utilization (Interactive Feature)** Communications Line Utilization (Average) CPU Utilization Basic (Average) Communications Line Utilization (Maximum) CPU Utilization (Secondary Workloads) LAN Utilization (Average) CPU Utilization (Database Capability) LAN Utilization (Maximum) Interactive Response Time (Average) Machine Pool Faults Interactive Response Time (Maximum) **User Pool Faults (Average)** Transaction Rate (Average) User Pool Faults (Maximum) Disk Storage (Average) Transaction Rate (Interactive) Batch Logical Database I/O **Disk Storage (Maximum) Disk Arm Utilization (Average)** Disk IOP Utilization (Average) Disk Arm Utilization (Maximum) Disk IOP Utilization (Maximum)

You can monitor one or many performance metrics in each monitor

System Monitors use Collection Services as their data source Collection Services provides only the data that System Monitors need to graph the metrics that are included in the monitor

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#### **Define A Monitor**

#### Select 'New Monitor...' and specify General properties

O System i Navigator					
File Edit View Help					
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Central System:	Monitors: System Owne	r: All			
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Creates a new monitor	Add an and	looint evetem			
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Designed					OK Cancel Help
Power your plan	let.				



#### **Define A Monitor**

#### Select 'Metrics to monitor' and press OK to create

	New Monitor				? 🗙	
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	CPU Utilization (Interactive Jobs) CPU Utilization (Interactive Feature) CPU Utilization (Database Capability) CPU Utilization (Secondary Workloads) CPU Utilization Basic (Average) Interactive Response Time (Average) Interactive Response Time (Maximum) Transaction Rate (Average) Transaction Rate (Interactive) Batch Logical Database I/O	Add> CPU	Jtilization (Average	.)		
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	Collection interval:	1 minute				
Vertical	Maximum graphing value:	100 • percent				
	Display time:	5 minutes				
Horizontal						
αλίδ						
23 Power Vo			ок	Cancel	Help	© 2010 IBM Corporation

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#### Start A Monitor

#### Select the monitor, then the start button to select systems/groups





#### **View A Monitor**

#### Metric data



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#### View A Monitor





#### Setting Threshold

'CPU	U Average' Properties			? ×	
G	eneral Metrics Actions Systems	and Groups			
	Available metrics:		Metrics to monitor:		
	CPU Utilization (Interactive Jobs) CPU Utilization (Interactive Feature) CPU Utilization (Database Capability) CPU Utilization (Secondary Workload CPU Utilization Basic (Average) Interactive Response Time (Average Interactive Response Time (Maximur Transaction Rate (Average) Transaction Rate (Interactive) Batch Logical Database I/O	Add> Add> Remove < e) m)	CPU Utilization (Average)		
	CPU Utilization (Average)				
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indicating	Duration:		percent busy		Automation
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	Reset:	< <u>70</u> <u>→</u>	percent busy		a message
Condition	Duration:		intervals		if condition
indicating	OS/400 command:	SNDMSG MSG('Problem fixed.'	) TOUSR(SMTOWNS) Pro	mpt	occurs
problem resolved		ОК	Cancel Apply	Help	

#### **Viewing Thresholds**



#### **Drill down with Actions**



#### **Threshold Actions**

	'CPU Average' Properties	Statement of the local division in the local	?
	General Metrics Actions System	s and Groups	
i	Actions for all metrics	Traces	Devet
	Log event:	ringger.	Heset.
	Open event log:		
PC	Open monitor:		
lient	Sound alarm:		
		OK Cancal	Apply Halp



#### Monitoring with IBM Systems Director

#### **IBM**<sup>®</sup> Systems Director + View: All tasks 10 Welcome 菖 My Startup Pages 23 Find a Task ヨ Find a Resource. Performance Summary 2 - 0 菖 Navigate Resources Select a target from the list or use Browse to select one or more targets. A target might be a server, virtual server or operating system. + Automation d.ibm.com 🛟 Browse... isz [+] Availability Select a monitor view to apply to the selected targets. 4 Browse ... All Monitors + Inventory [+] Release Management Memory Network File System Shared Ethernet Adapter Virtual Target Device Processor Storage F Security Shows processor performance summary results Performance Summary System Configuration (isz1lp13.rchland.lbm.com) Search System Status and Health Select Column Monitors... Actions -Search the table ... 0 OS Type Processors CPU Computing ... 👌 CPU Utilization % Select Name 0 ٢ \$ Performance Summary 8 Leis bm.com IBM I -Health Summary 8 5 Monitors Thresholds 8 Problems 3 Active Status Event Log 8 SNMP Browser + Settings

Cr



#### IBM Systems Director - Event Filters for IBM i Messages

	IBM i Event Type					
Filter Name	Specify the IBM® System I™ event types that you want to include in the filter.					
<ul> <li>Filter Type</li> <li>Event Type</li> <li>IBM I Event Type</li> <li>Severity and Category</li> <li>Event Sender</li> <li>Event Text</li> <li>Time Range</li> <li>Summary</li> </ul>	An IBM i event type represents messages sent by events that occur on an IBM System i operating system. The filter will look for IBM i event types that you define on this panel. Type the library, message queue, and (optionally) the message ID of the IBM System i event type that you want to include. Use the following format: library/message_queue.messageID Then click Add to add the IBM System i event type to the list. IBM I.Message Queue. QSYS/QSYSOPR.CPF1804 Add Selected IBM I event types: IBM I.Message Queue.QSYS/QSYSOPR.CPF1804 Remove					

#### **IBM Tivoli Monitoring**

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Applet CMWApplet started								

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### Step 3:

### **Monitor Historical Performance Trends**

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#### Monitor Historical Performance Trends

The Graph History function in System i Navigator is an extension of the System Monitors support

System Monitors allow you to view performance over the last hour

Graph History allows you to view performance data over days, weeks, or months to identify trends and help plan for future needs

PM for Power Systems needs to be running to view Graph History data that is older than one week

You do not need to send PM data to IBM to use Graph History but the collection facility on your system needs to be running

If you send PM data to IBM, you will have access to performance graphs via the web to help you analyze performance PM for Power Systems has additional detail not found in Graph History



#### Viewing Data Using Graph History





#### Options

	Graph H	listory						
	<u>File V</u> iew	Help						
_	Report date	es:	Custom	From:	4/23/2007 💌			
[	Metric:		CPU Utilization (Average)	l	12:00:00 AM			
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vvna	what to view				to view			


# Viewing Data

#### Getting the data using refresh

Graph History			2
<u>File View H</u> elp			
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Metric:	CPU Utilization (Average)	▼ 1:00:0	DAM 🛨
Graph interval:	15 minutes 💌	To: 4/23/2	2007 💌
Maximum graphing value:	100 • percent	4:00:0	D PM
		Re	fresh
CPU Utilization (Average) : R	XXXXX		
Click Refresh t	o create the graph based or	n the information abov	e
			<b>₽</b> < <b>₽</b>
From: 4/23/2007 12:00:00 AN	4; To: 4/23/2007 5:00:00 PM		

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IBM	Power	Systems
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# Layout

Graph History				
Report dates:	Custom	From: 4/23/2007	From: 4/23/2007,10:50:00	AM To: 4/23/2007,10:55: ▲
Metric:	CPU Utilization (Average)	12:00:00 AM	Qzdasoinit -	
Graph interval:	5 minutes	To: 4/23/2007	Qp0zspwt	
Maximum graphing value:	100 percent	5:00:00 PM	Qp0zspwt -	
2.2	100	Refresh ¥	Qp0zspwt -	
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CPU Utilization (Average) : RC	20000C		Qp0zspwt -	
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# **Viewing Data**

### Summarized information





# **Exporting Data**

Export to PC format	File       View       Help         New Graph History Window       View Trend Analysis         Systems and Groups       Save Entire Window As         Save Entire Window As       Save Selected Graph As         Page Setup       Print         Export       Close	Custom CPU Utilization (Average) 5 minutes 100 ercent	
Export to PC File Save in: My Documents			00 AM 11:40 1:20 3:00 PM
Save as type: ASCII Tab Delimited Text (*:	txt)	Cancel	

40 Power your planet.

#### http://www-03.ibm.com/systems/power/support/pm/index.html



→ IBM

Power

IBM Power Systems

# Accessing PM for Power Systems Reports – Sign On

https://pmeserver.rochester.ibm.com/PMiSeriesInternet/comboview/loginPage.jsp



Use Create Enterprise

# PM for Power Systems Enterprise View

Use Add Machine to add each system/partition to the list shown here.

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Click here for detailed performance reports for this system or partition



# **Viewing PM Reports**





# Step 4:

# **Basic Performance Analysis**

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# **Basic Performance Analysis**

When a performance problem occurs you often need to use performance analysis tools to identify the cause of the problem to correct it

Beginning with 6.1, you now have two choices for basic performance analysis:

The Performance Tools plug-in in System i Navigator

IBM Systems Director Navigator for i – Performance tasks Manage performance collections Performance Data Investigator

# Performance Tools plug-in in System i Navigator

The Performance Tools plug-in presents more detail than System Monitors which provides more capability to analyze the cause of a performance issue

Graphs are similar to System Monitor graphs

Multiple data views allow you to analyze performance in many ways

Summary statistics provide an overall view of system performance

Drill down to the time interval when a problem occurred and use the power of the GUI to sort performance data by any available metric

# Beginning with 6.1, it is recommended to use the IBM Systems Director Navigator Performance tasks

Wait data included

Many more charts to look at the data

Can view all charts in table format

Extensive customization capabilities

IBM

# **Install Tips**

System i Navigator automatically detects if a plug-in is available on the server. If Performance Tools is on the server, Navigator will ask you if you want to install the

#### plug-in on your client

Install the plug in at that time Or use Selective Setup later on

6.1 and later – use Windows add/remove programs

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# Starting the Performance Tools Plug-In





# Viewing Performance Database Members

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# Performance Graphs

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# **Data Views**

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# Performance Reports

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# All Jobs View - Sort by Column of Interest

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# Data Point Details - CPU Utilization

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# **Drill-Down To Smaller Time Increments**

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18 12 Summary - 10:05:00 AM - 11:05:00 AM CPU Utilization (interactive): .00 % CPU utilization (other): 4.22 Job Count:	stats recalcula period	ted for this	LIC task	0.06

# User Pool Faults and Memory Pool View



57

# Subsystem View at a Single Point In Time





#### IBM Systems Director Navigator for i Performance Tasks

Browser-based performance tasks Manage performance data collections

Graphical user interface for collecting performance data

Graphically view and analyze performance data. Collection Services Health Indicators Job Watcher Disk Watcher

Performance Explorer

# Investigate Data

IBM Systems Director Navigator for i5/OS*	Welcome	Help Logout		
View: All tasks 💌	Performance x		Select Action	<b>▼</b>
Welcome	1			
My Startup Pages	Derformance			
<ul> <li>My Startup Pages</li> <li>IS/OS Management</li> <li>System</li> <li>Basic Operations</li> <li>Work Management</li> <li>Configuration and Service</li> <li>Network</li> <li>Integrated Server Administration</li> <li>Security</li> <li>Users and Groups</li> <li>Databases</li> <li>Journal Management</li> <li>Performance</li> <li>File Systems</li> <li>Internet Configurations</li> <li>Backup, Recovery and Media Services</li> <li>High Availability Solutions Manager</li> <li>Cluster Resource Services</li> </ul>	Performance - IS/OS Performance tools allows you to collect a Investigate Data Allows you to investigate previously collected Collections Allows you to manage the performanc Show Close	and investigate performance data on d performance data on your system. Vestigate Data Perspectives Performan Disk Watch Disk Watch Health Ind Collection Collection Display Searce	ce Explorer her er icators Services	Selection



#### Investigate Data – Collection Services

M Systems Director Navigator for i5/OS*		Welcome	Help   Logout	IIM.	
Performance × Investigate ×			Select Action	1	
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	detailed i	nvestigation. CPU Utilization and Waits Overview			
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# **Collection Manager**

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	CS228229ND	COMMON	Collection Services File Based Collection	Complete	Feb 28, 2008 12:00:02 AM	Feb 29, 2008 12:00:00 AM	841.359
	<sup>29</sup> Q071123119⊠	COMMON	Collection Services File Based Collection	Complete	Mar 11, 2008 12:31:19 PM	Mar 11, 2008 7:30:00 PM	90.3046
	DAWNDW	COMMON	Disk Watcher File Based Collection	Complete	Mar 11, 2008 2:02:16 PM	Mar 11, 2008 2:32:32 PM	0.02377
	DAWNDWFULL	COMMON	Disk Watcher File Based Collection	Complete	Mar 11, 2008 5:00:45 PM	Mar 11, 2008 5:02:00 PM	0.1064
	dawndwstat	COMMON	Disk Watcher File Based Collection	Complete	Mar 11, 2008 6:07:39 PM	Jan 1, 2001 12:00:00 AM	7.62939
	dawnfull	COMMON	Disk Watcher File Based Collection	Complete	Mar 12, 2008 8:02:48 AM	Mar 12, 2008 8:08:36 AM	0.11625
	of DAWNJW2	COMMON	Job Watcher File Based Collection	Complete	Mar 12, 2008 8:42:26 AM	Mar 12, 2008 9:42:33 AM	0.54378
	🗳 DAWNJW229	COMMON	Job Watcher File Based Collection	Complete	Feb 29, 2008 12:00:56 PM	Feb 29, 2008 1:00:52 PM	0.55239
	S JWOBJLOCKC	COMMON	Job Watcher File Based Collection	Complete	Dec 13, 2007 2:40:08 PM	Dec 13, 2007 2:55:21 PM	0.02621
Page	1 of 1	Total	: 223 Filtered: 10 Disp	layed: 10	Selected: 0		

Close

# Web Performance Advisor / Monitor

BM Web Administration for i5/0			D WebSphere.			
Setup Manage Advanced R	elated Links					
All Servers   HTTP Servers App	lication Servers ASF Torncat Servers					
Running 💟 🛄 🧭 Server:	WAS61SVR01/WAS61SVR01 - V6.1 ND					
Common Tasks and Wizards Create Web Services Server Create HTTP Server Create Application Server Migrate Original to Apache Create WebSphere Portal Create IBM Workplace	Web Performance Advisor					
WAS Wizards	System Performance Attribute Information					
Create Virtual Host Install New Application Create JDBC Provider	Evaluation for this partition is unknown at this !	Evaluation for this partition is unknown at this time. One or more system attributes cannot be retrieved.				
J Create Data Source	Host name: Ip01ut10.rchland.ibm.com	1 Memory: 15.31 GB				
Deploy IBM Survey Creator	System model: 890	Disk units: 11				
	Processor feature: 2AE9	Total disk storage: 112.40 GB				
Server Properties 5 Properties 5 Server Tracing	System CPW: 8900					
5 Server Ports 5 View HTTP Servers	Manage system attributes					
Applications 5 Manage Installed Applications	Web Environment:					
Resource Configuration 5 Manage Virtual Hosts 5 Manage JDBC Providers	Possible performance improvements may be in Web environment to acceptable values.	realized by updating the performance at	tributes of the Web and application servers in the			
5 Manage Data Sources	Select Name	Туре	Evaluation			
Web Performance	WAS61SVR01AWAS61SVR01	V6.1 ND	🥝 Acceptable			
Web Performance Monitor	C WEBSERVER	Apache-HTTP/Apache	Improvements possible			
the set of	Manage attributes					
Web Performance Advisor						



# Step 5:

# **Advanced Performance Analysis**

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#### **Advanced Performance Analysis**

Advanced and detailed analysis is necessary to fully diagnose some performance problems

IBM i has sophisticated tools for this purpose

Job Watcher

**Disk Watcher** 

**Performance Explorer** 

Performance Trace Data Visualizer

iDoctor product

65 Power your planet.



#### Job Watcher

Job Watcher collects more detailed performance data than collection services

**Call Stacks** 

Activation Group information

SQL Statements

Continuous sampling

Allows for deep performance diagnostics



IBM

# **Disk Watcher**

Statistical Overview Average response times and total I/Os for the entire collection Good starting point to get an overview of the entire collection

Statistical Details Detailed statistics

Trace Detailed information on every I/O operation Can identify thread/task associated with the I/O operation Can identify program/ procedure doing the I/O operation



IBM

### **Performance Explorer**

Performance Explorer is the most sophisticated IBM I performance tool

Can collect the details of every I/O operation, every task switch

Hundreds of events collected

Thus, most complex to use

Generally used by IBM performance analysis experts

# Performance Trace Data Visualizer

Performance Trace Data Visualizer is a graphical tool for analyzer Performance Explorer profile data

Data displayed in tree and table form

http://www.alphaworks.ibm.com/tech/ptdv



#### IBM iDoctor for i

Product developed by the IBM Rochester Support Center for deep, detailed performance analysis

Three major components Job Watcher Job Watcher Collection Services Investigator Disk Watcher PEX Analyzer Heap Analyzer



http://www-912.ibm.com/i\_dir/idoctor.nsf



# Web-based Solution







Collection Services Job Watcher Disk Watcher

Disk Watcher Collector

Collection

Services

IBM Systems Director Navigator for i

WorkLoad Estimator



Green Screen Performance Explorer Performance Tools Reports System commands Batch Model Job Watcher Collector

Performance Explorer





### A Redbooks publication!

# End to End Performance Management on IBM i





http://www.redbooks.ibm.com/redbooks/pdfs/sg247808.pdf

ibm.com/redbooks






### **View Performance Data**



# **Display Performance Data for This Afternoon**

E.		à		A
1	-	B	N	12
		1		
16	_			

The following performance data was found. Select an entry to display, convert to the latest release, or delete the data.

Started	Ended	Member	Library	Collection Name	Display
a 4/30/03 12:00:10 PM	4/30/03 4:01:00 PM	Q120pm	Zblewski	Q120120009	<u> </u>
👆 4/30/03 12:00:06 AM	4/30/03 12:00:09 PM	Q120000005	Zblewski	Q120000005	Convert.
👆 4/29/03 5:03:31 PM	4/30/03 12:00:05 AM	Q119170330	Qmpgdata	Q119170330	
ᡖ 4/29/03 5:03:31 PM	4/30/03 12:00:05 AM	Q119170330	Zblewski	Q119170330	Delete
🔓 4/29/03 12:00:04 AM	4/29/03 5:03:30 PM	Q119000003	Zblewski	Q119000003	
🔓 4/29/03 12:00:04 AM	4/29/03 5:03:30 PM	Q119000003	Zblewski2	Q119000003	
👆 4/27/03 12:00:09 AM	4/28/03 12:00:05 AM	Q117000007	Zblewski	Q117000007	
👆 4/26/03 12:00:00 PM	4/26/03 11:59:00 PM	Q116pm	Zblewski	Q116000004	
👆 4/26/03 12:00:05 AM	4/26/03 11:59:59 AM	Q116am	Zblewski	Q116000004	
👆 4/26/03 12:00:05 AM	4/27/03 12:00:07 AM	Q116000004	Zblewski	Q116000004	
🔓 4/26/03 12:00:05 AM	4/27/03 12:00:07 AM	Q116000004	Zblewski2	Q116000004	
👆 4/25/03 5:11:56 PM	4/26/03 12:00:04 AM	Q115171156	Zblewski	Q115171156	
👆 4/25/03 5:11:56 PM	4/26/03 12:00:04 AM	Q115171156	Zblewski2	Q115171156	
👆 4/25/03 12:00:00 PM	4/25/03 5:00:00 PM	Q115pm	Zblewski	Q115000004	
👆 4/25/03 12:00:05 AM	4/25/03 11:59:59 AM	Q115am	Zblewski	Q115000004 📃	
👆 4/25/03 12:00:04 AM	4/25/03 5:11:56 PM	Q115000004	Zblewski	Q115000004 🔤	40
100000000000000000			70 000		Refresh

# A View of Response Time - Sorting All Jobs





# Zero-in on Poor Response Time



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# Sort By High Response Time Jobs and Check Disk Graph





### A View of Disk Activity



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### First Place To Go For Performance Tools Info

### http://www-03.ibm.com/systems/i/advantages/perfmgmt/





### **Performance and Scalability Services**

The IBM i Performance and Scalability Services Center can provide facilities and hardware **IN ROCHESTER** to assist you in testing hardware or software changes

"Traditional" benchmarks Release-to-release upgrades Assess application performance when migrating to a new release of IBM I Stress test your system Determine impact of application changes Proofs of Concept (e.g. HA alternatives; SSD analysis, external storage, etc.) Evaluate application scalability Capacity planning

... all with the availability of Lab Services IBM i experts and development personnel

To request any of these services, submit at:

http://www-03.ibm.com/systems/services/labservices/psscontact.html

Or email Dawn May at dmmay@us.ibm.com



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OS", April 2007 (Pro-VIP content)

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- Performance Database File Documentation in Information Center
- http://publib.boulder.ibm.com/infocenter/iseries/v5r4/topic/rzahx/rzahxperfdatafiles1a.htm



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Revised September 26, 2006



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# **Additional materials**

# Basic guidelines for system monitors



### Monitor Threshold Guidelines – Average CPU

### **CPU Utilization (Average)**

A system running at high CPU utilization may not be a problem

High CPU when transaction rates are high and response time is low usually means there are no bottlenecks

Need to look at historical performance data to identify CPU utilization when system was running well

System i Navigator Graph History

PM System i Report 650 (CPU Usage / Hour)

Set threshold 5-10% above peak historical data

Might need different thresholds depending on time of day

Might need to adjust thresholds after new release upgrade or hardware upgrade



### Monitor Threshold Guidelines – Interactive Feature Utilization

### **CPU Utilization (Interactive Feature)**

If you have an Enterprise Edition system with 100% Interactive CPW, you don't need to monitor the Interactive Feature CPU

If you have limited 5250 Interactive CPW

Understand the percentage of the system you have available for interactive usage

Can find it at the top of the Performance Tools System Report (PRTSYSRPT)

Or DSPSYSVAL QPRCFEAT and look up Interactive CPW rating for your feature in Performance Capabilities Reference Manual at http://www.ibm.com/eserver/iseries/perfmgmt/resource.html

Set the first threshold at around 75% of the Interactive CPW Capacity

If Interactive Threshold is 20% of the system/partition, set the threshold at 15% (75% of 20%)

Set the second threshold at around 90% of the Interactive CPW Capacity





### Monitor Threshold Guidelines – Average Interactive Response Time

### Interactive Response Time (Average)

Some organizations have service level agreements that promise or guarantee a certain level of response time

If you are required to meet a service level agreement (SLA)

Set the first threshold to around 80-90% of the required agreement (warning)

Set the second threshold to around 90-100% of the required agreement (danger)

If not required to meet SLA

Look at historical performance data to identify response time on a day when system was performing poorly (your users were not happy)

System i Navigator Graph History

PM for Power Systems Report 250 (Response Time By Hour)

Set threshold below peak response time on the bad day

50-75% of bad day is good place to start

Might need different thresholds depending on time of day

Batch work might have longer response times





#### Average Response Time by the Hour

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### Monitor Threshold Guidelines – Disk Arm Utilization Disk Arm Utilization (Average)

Disk Arm Utilization Threshold is based on the storage controllers used on your system

Current storage controllers can typically handle 30%+ arm utilization without degrading system performance

Set first threshold at 20-27% (warning)

Set second threshold at 27-32% (danger)

Can vary considerably depending on the application and the data access patterns of the application

			Display Storage Reso	inces						
				System:	SE52	0D				
Туре 7=	e options, press ( Display resource	Enter. detai	l 9=Display associa	ated resources			Display	Associated Resour	rces System: S	E520D
Opt —	Resource CMB01 DC01	Type 2844 5709	Status Operational Operational	Text Combined function IO Storage Controller	Type 5= Opt	options, press Display configur Resource	Enter. ation descri Tupe-model	ptions 7=Display Status	y resource detail Text	
- - 9	CMB02 DC02 CMB04 DC03	268C 6802 2844 5703	Operational Operational Operational Operational	Combined function IO Storage Controller Storage Controller Storage Controller		DC03 DPH001 DD016 DD015 DD019 D04 DD009 DD011 DD013 DD014 DD018 DD018 DD017	5703-001 4326-072 4326-074 4326-074 4326-074 4326-074 4326-074 4326-074 4326-070 4326-070 4326-074 4326-074	Operational Operational Operational Operational Operational Operational Operational Operational Operational Operational Operational	Storage Controll Disk Unit Disk Unit Disk Unit Device Services Disk Unit Disk Unit Disk Unit Disk Unit Disk Unit Disk Unit	er
F3=E	xit F5=Refresh	F6=	Print F12=Cancel		- - F3=E	D03 DD010 DD012 xit F5=Refresh	28B9-001 4326-074 4326-074 F6=Print	Operational Operational Operational F12=Cancel	Device Services Disk Unit Disk Unit	Bottom

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### Monitor Threshold Guidelines – User Pool Faults

### **User Pool Faults (Average)**

From an overall system or partition perspective, the best known guideline for pool faults is 100 per second x Processor Units x CPU Utilization%

Example: Guideline for a partition that has 1.5 processor units and typically runs at 50% utilized would be:

100 x 1.5 x 50% = 75 faults per second **per user pool** 

When a system is partitioned, remember it is the number of processor units allocated to the partition that matters, not the number of physical processors

Can find Processor Units at the top of Performance Tools System Report (PRTSYSRPT) A system with page faulting higher than the guideline does not indicate a performance problem, but faulting may be a contributing factor to poor response times. Detailed analysis is needed to determine an exact cause of high response times

File Control Find	: QPPTSYSR :		_			Page/Line Columns	1/1 1 - 130
			System Workl	Report oad		8/	03/05 16:41:5 Page 000
Member : Library : Partition ID : Virtual Process OPFRADJ :	0064_5MIN Model/Se PFRDATA System n 002 Feature ors: 1 Processo 0 002NPTYS	rial .: 520/ ame: 5E52 Code .: 7457 r Units : 1. CD: 1	10-66020 M 1082 V 7-8955 I 0 Q	Wanter Report lain storage : 'ersion/Release : nt Threshold . : DYNPTYADJ :	8576.0 MB Sta 5/ 3.0 Sto 100.00 % 1	rted : 03/ pped : 03/	05/05 13:13:3 05/05 14:15:0
Job Type	Number Transactions	Average Response	Logical DB I/O Count	Lines	r Pages	Communications I/O Count	MRT Max Time
PassThru Total Average	3,204 3,204	7.50 7.50	48,273,667 48,273,667	8,899 8,899	169 169	0 0	
Non-Interactive Job Type	Workload Number Logi Of Jobs I/O	cal DB Count	Printer - Lines	Commu Pages I/O	nications Count	CPU Per Logical I/O	Logical I/O /Second
F3=Exit F12=C	ancel F19≒Left F	20=Right F24	Hore Keys				

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# Monitor Threshold Guidelines – Maximum Disk Storage

### Disk Storage (Maximum)

Not much to consider when setting the Disk Storage threshold Recommend using Maximum instead of Average Set first threshold at around 75-85% (warning) Leave room for temporary storage needed by the system and applications Set second threshold at 85-92% (danger) Remember that using up the entire System ASP will cause the system to CRASH!